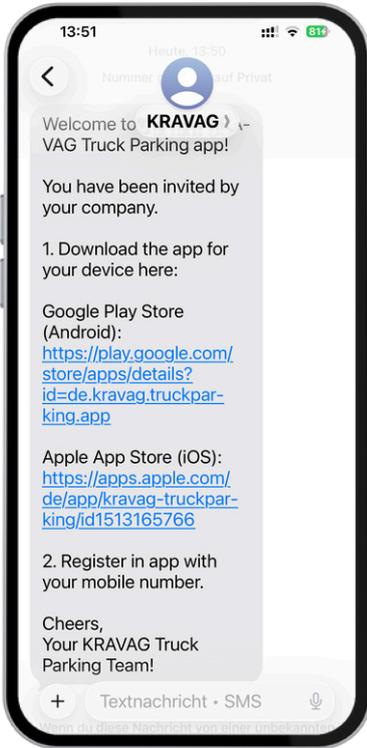


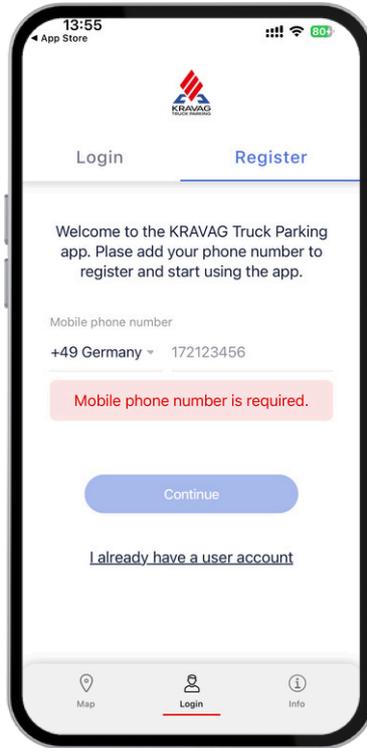
Have you received an invitation to KRAVAG Truck Parking?



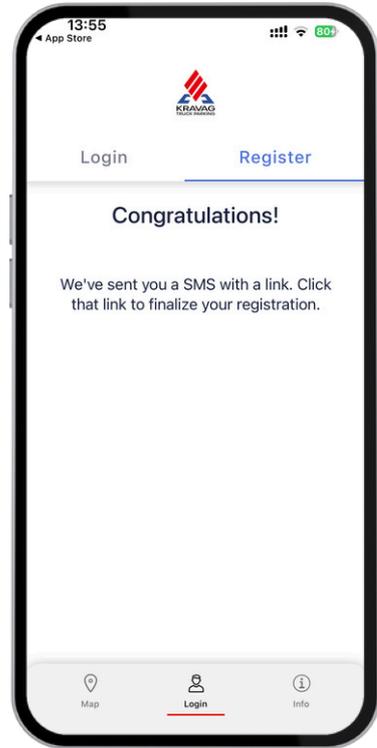
It's easy to register once you've received the invitation text message.



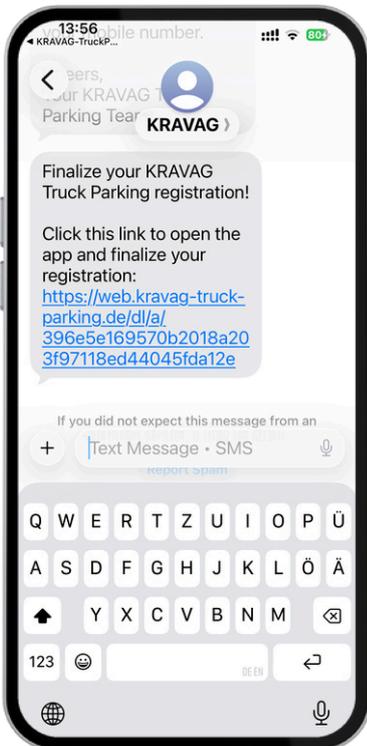
1. Follow the link in the text message and download the app. Don't worry. All texts and the app will be in your language.



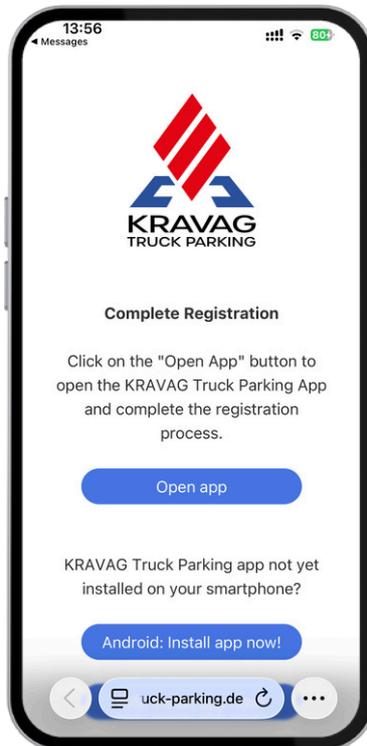
2. Register with the mobile number you received the invitation with.



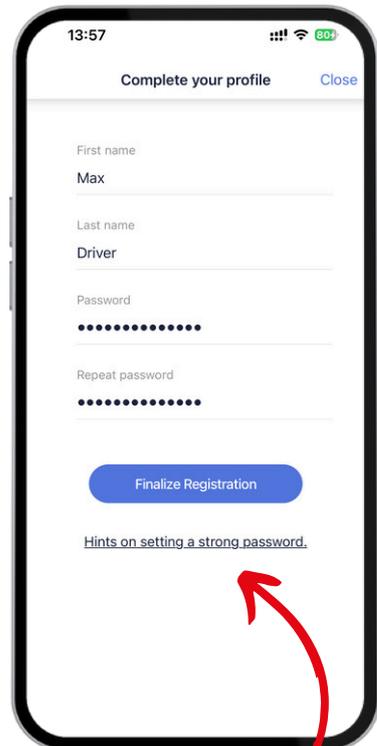
3. You will now receive a confirmation text message.



4. Tap the link in the confirmation message.



5. Almost done. Tap "Open app."



6. Assign a safe password (please note the instructions) and you're done.

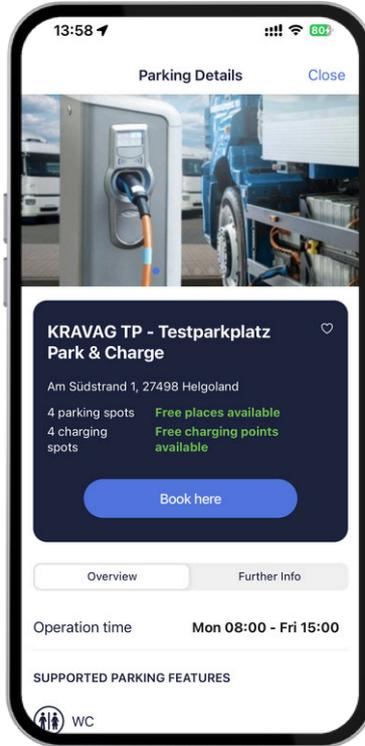
Find out how to book a parking space and how to manage your bookings.



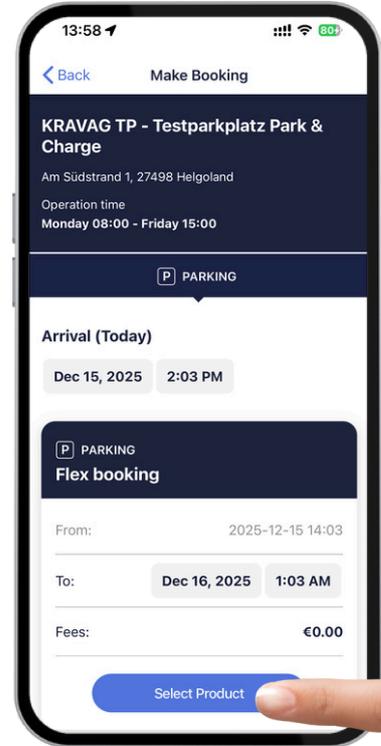
Every parking space is different. Please also note the information in description.



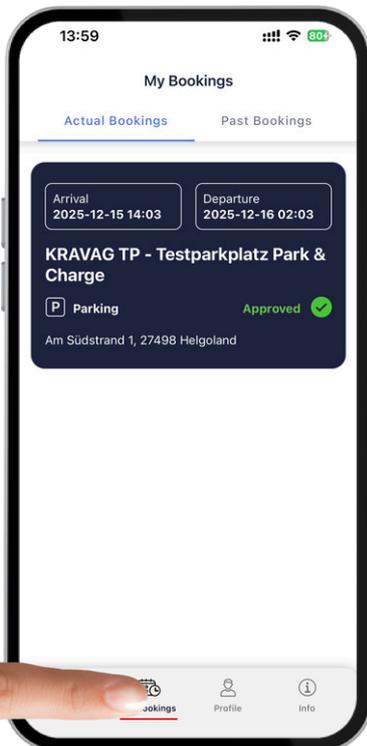
1. Find a location where you want to park and tap the icon on the map.



2. Make sure that the location meets your needs.



3. Select arrival and departure times (default: 12 hours) or (if available) another product. Parking fee will be calculated automatically.



4. You will receive an SMS confirmation once your booking has been successfully completed. You can find current and past bookings in "My Bookings".

If you wish to cancel a booking, tap the booking and select the "Cancel booking" option.

Please note:
Cancellations are completely free of charge up to 5 minutes before the booked time slot.

Note:
Do not book too short a period. If you want to spend your daily rest period of 11 hours on site, you should book 2-3 hours more to be on the safe side, so that you have enough time for your rest period even if you arrive later. But don't worry: you can stay up to an hour longer and still leave. Only after that would you have to rebook to open the exit gate.

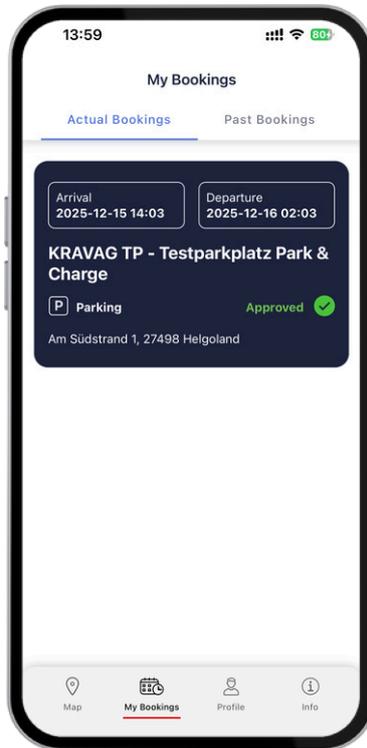
How to open gates and doors once you arrive at the parking lot...



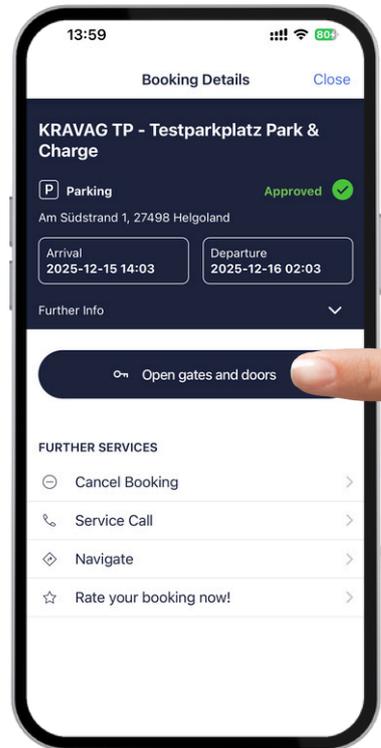
Here you can find out how to open gates and doors.



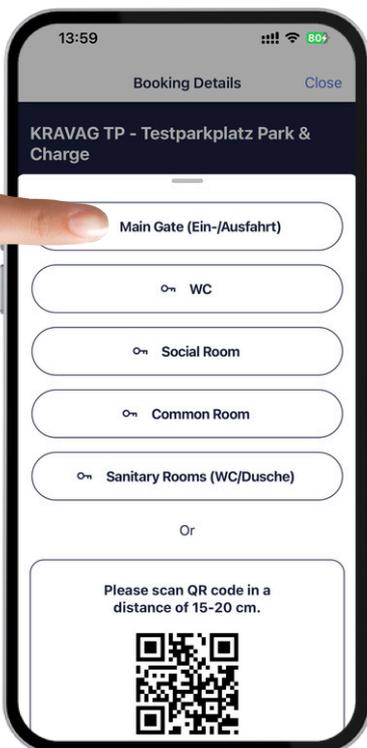
1. You can find your bookings via the icon at the bottom of the screen.



2. Here you will find current and past bookings. Select "Current" to find your desired booking.



3. Once you have reached your destination, you can open doors and gates. Not before, of course.



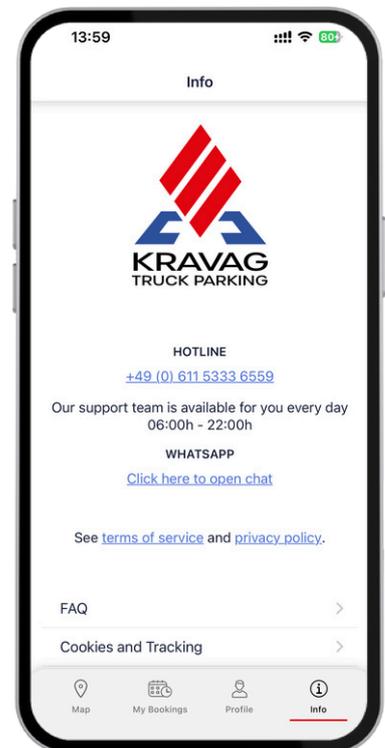
4. At some locations, you can alternatively open gates and doors with a QR code.



You can open and close gates and doors as often as you like during the booked period.

If you suddenly find that you can no longer open them, restart the app or your smartphone.

Important:
Bluetooth must be enabled to open gates and doors if no QR code is displayed under the green buttons. In this case, you can also use the QR code.



You can get help via WhatsApp chat and by calling the hotline at +49 611 53349725 (Monday through Sunday between 6 a.m. and 10 p.m.)